# Making Vanpooling Successful – Innovative Ideas

Felicia H. Woodruff Pulsar Advertising

## **Background Information**

- Virginia Megaprojects
- Transportation Management Plan (TMP) needs
- Market Research
- Results to Date



#### **Five Innovative Ideas**

- Establish "clean" message
- Establish "shared-driving" responsibilities
- Provide vanpool service provider choices
- Provide smaller vehicle choices
- Provide "recognition"

# Vanpool Recognition



# Vanpool Recognition



# **Powerful Partnerships**

Program Support
 (DRPT, VDOT, FCDOT, VPSPs)

Promotional Support
 (Communications team, CAAs, TMAs, property managers, FCEDA, etc.)

Sales Support
 (Current vanpoolers, VPSPs, everyone)

# SOVer



# **Vanpool Coordinator**



# Spokesperson



### **Success Strategies**

- Target best potential vanpool candidates
- Increase Vanpool Program Awareness
  - Use established channels of communications
  - Create tailored promotional materials (with consistent branding)
  - Foster a dedicated team
- Overall
  - FOCUS
  - Constant, personalized follow-up
  - Overcome "challenges"

### **Promotional Tools**



#### Results

\* FY11 Goal – 8 New Vanpools

Started 10 Vanpools

125% over established goals

\* FY12 Goal – 8 New Vanpools

Started 3 Vanpools

I More This Month!

\* Other new vanpools, new HOV referrals

# Let's Make Vanpooling Happen!

Felicia H. Woodruff

Senior Account Executive

Pulsar Advertising

707 East Main Street, Suite 1315

Richmond, VA 23219

(O) 804.225.8300

(D) 804.337.1232