

National Capital Region Pandemic Recovery Bus/Streetcar/Commuter Rail Operators Service Questionnaire (#2) for December 1st, 2020

Name of Transit Service			
Contact Information			
Name	E-mail	Tel	

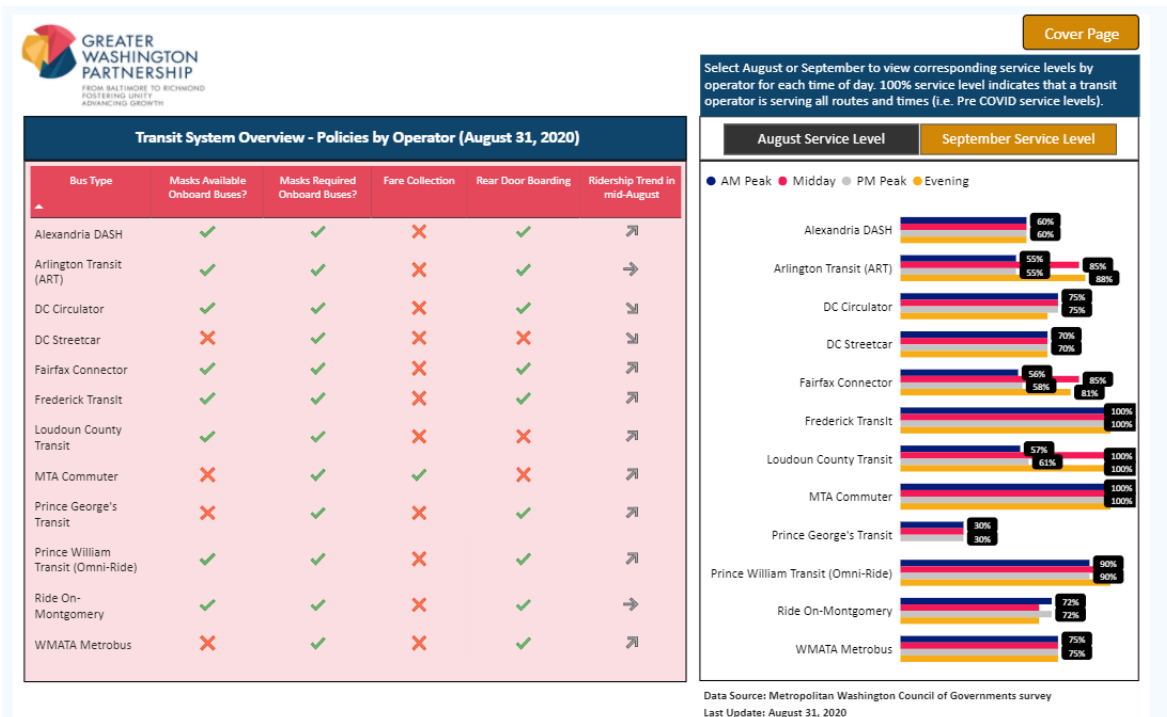
This Questionnaire is the second survey to be conducted by Metropolitan Washington Council of Governments (MWCOCG) in support of efforts by the Greater Washington Partnership (GWP) to support the region’s recovery from the pandemic.

The goal of the GWP effort, conducted in collaboration with public agencies and business organizations throughout the region, is to increase regional information and data sharing so employers can make more informed decisions about reopening, and public agencies can better understand when employees are expected to return to their offices and worksites.

The GWP has just launched their second employer survey: https://globaleysurvey.ey.com/jfe/form/SV_d4iOur0unE8JnnL

To see the results of GWP’s first survey, particularly for local transit, go to this link (excerpt below). <https://www.greaterwashingtonpartnership.com/capital-covid-snapshot/>

Figure 1: Excerpt from Greater Washington Partnership COVID-19 Snapshot, September 14, 2020.



The Questionnaire:

CURRENT SERVICE

Describe current level of transit service (as % of December 2019 or other pre-pandemic level)

AM Peak	
Midday	
PM Peak	
Evening	
Any routes not in operation?	

Describe upcoming plans (next 90 days) for changes in transit service levels, by time of day: AM Peak/Midday/PM Peak/Evening (% of December 2019 or other pre-pandemic level)

AM Peak	
Midday	
PM Peak	
Evening	
Any routes that will restart service?	

What passenger capacity are your vehicles operating at? How many customers are you allowing onboard? Any plans to change this (next 60 days)?

Any comments or additional information on **Current Service** (open text box)

RIDERSHIP OBSERVATIONS

What percentage of ridership are you experiencing daily (% of December 2019 or other pre-pandemic)?

Describe Ridership trends and facility usage the past several weeks. Can you provide any observations on peak vs off-peak or other times of day or day of week?

Identify any routes with locations and time periods when vehicles are at capacity. (Example. Route 401 in Tysons around 8 AM.)

Any comments or additional information on **Ridership Observations** (open text box)

OTHER INFORMATION

Are you publishing any updated information on capacity or ridership? If available, please provide a hyperlink.

Please update the following:

Are masks required onboard vehicles?	
Are masks available onboard vehicles?	
Besides masks, are there any other health precautions available or that should be followed?	
For buses, is boarding by rear door only (for all but mobility needs customers)?	
Status of fare collection: Yes/No/Next 60 days?	

Is there other information that you would like to pass to customers and/or employers? Any comments or additional information on **Other Information** (open text box)

Please provide your completed form to Eric Randall at erandall@mwkog.org by **Wednesday, December 2**