## National Capital Region Pandemic Recovery

### Bus/Streetcar/Commuter Rail Operators Service Questionnaire (#2)

# for December 1<sup>st</sup>, 2020

Name of Transit Service		
Contact Information		
Name	E-mail	Tel

This Questionnaire is the second survey to be conducted by Metropolitan Washington Council of Governments (MWCOG) in support of efforts by the Greater Washington Partnership (GWP) to support the region's recovery from the pandemic.

The goal of the GWP effort, conducted in collaboration with public agencies and business organizations throughout the region, is to increase regional information and data sharing so employers can make more informed decisions about reopening, and public agencies can better understand when employees are expected to return to their offices and worksites.

The GWP has just launched their second employer survey: <u>https://globaleysurvey.ey.com/jfe/form/SV\_d4iOur0unE8JnnL</u>

To see the results of GWP's first survey, particularly for local transit, go to this link (excerpt below). <u>https://www.greaterwashingtonpartnership.com/capital-covid-snapshot/</u>

*Figure 1: Excerpt from Greater Washington Partnership COVID-19 Snapshot, September 14, 2020.* 

FROM BALTIMORE FOSTERING UNIT ADVANCING GRO	TO RICHMOND					operator for each time of day. 100% operator is serving all routes and time	
Transit System Overview - Policies by Operator (August 31, 2020)					August Service Level	September Service Level	
Bus Type	Masks Available Onboard Buses?	Masks Required Onboard Buses?	Fare Collection	Rear Door Boarding	Ridership Trend in mid-August	● AM Peak ● Midday ● PM Peak ●	Evening
Alexandria DASH	~	~	×	×	7	Alexandria DASH	60% 60%
Arlington Transit (ART)	~	×	×	×	⇒	Arlington Transit (ART)	55%
DC Circulator	~	~	×	~	ы	DC Circulator	75% 75%
DC Streetcar	×	×	×	×	ы	DC Streetcar	70%
Fairfax Connector	×	×	×	<ul> <li>Image: A second s</li></ul>	R	Fairfax Connector	56%
Frederick Translt	<ul> <li>Image: A second s</li></ul>	<ul> <li>Image: A second s</li></ul>	×	<ul> <li>Image: A second s</li></ul>	A	Taillax connector	58% 819
Loudoun County Transit	~	~	×	×	7	Frederick TransIt	57%
MTA Commuter	×	4	~	×	A	Loudoun County Transit	61%
Prince George's	×		×	1	я	MTA Commuter	
Transit	^	*	^		÷ 1	Prince George's Transit	30%
Prince William Transit (Omni-Ride)	~	×	×	×	71	Prince William Transit (Omni-Ride)	
Ride On- Montgomery	~	~	×	×	⇒	Ride On-Montgomery	72% 72%
WMATA Metrobus	×	~	×	×	7	WMATA Metrobus	75% 75%

The Questionnaire:

#### CURRENT SERVICE

Describe current level of transit service (as % of December 2019 or other pre-pandemic level)

AM Peak	
Midday	
PM Peak	
Evening	
Any routes not in operation?	

Describe upcoming plans (next 90 days) for changes in transit service levels, by time of day: AM Peak/Midday/PM Peak/Evening (% of December 2019 or other pre-pandemic level)

AM Peak	
Midday	
PM Peak	
Evening	
Any routes that will restart service?	

What passenger capacity are your vehicles operating at? How many customers are you allowing onboard? Any plans to change this (next 60 days)?

Any comments or additional information on Current Service (open text box)

#### **RIDERSHIP OBSERVATIONS**

What percentage of ridership are you experiencing daily (% of December 2019 or other pre-pandemic)?

Describe Ridership trends and facility usage the past several weeks. Can you provide any observations on peak vs off-peak or other times of day or day of week?

### Any comments or additional information on Ridership Observations (open text box)

#### **OTHER INFORMATION**

Are you publishing any updated information on capacity or ridership? If available, please provide a hyperlink.

Please update the following:

Are masks required onboard vehicles?	
Are masks available onboard vehicles?	
Besides masks, are there any other health	
precautions available or that should be followed?	
For buses, is boarding by rear door only (for all but	
mobility needs customers)?	
Status of fare collection: Yes/No/Next 60 days?	

Is there other information that you would like to pass to customers and/or employers? Any comments or additional information on **Other Information** (open text box)

Please provide your completed form to Eric Randall at <u>erandall@mwcog.org</u> by Wednesday, December 2