

A. ABOUT YOUR TRIP TODAY

1. How did you get to Baltimore/Washington International Thurgood Marshall Airport for this trip? (Check ONE answer)

- ₀₁ I came to this airport by GROUND TRANSPORTATION (e.g., car, taxi, Metro, etc.) (Go to QUESTION #2)
- ₀₂ I was on this flight when it arrived at this airport. (STOP. That is all we need to know)
- ₀₃ I made a connection at this airport from a DOMESTIC FLIGHT...
- ₀₄ I made a connection at this airport from an INTERNATIONAL FLIGHT...
 with _____ Airlines.
 (Fill in the name of the airline and STOP. That is all we need to know)

If you arrived at this airport by GROUND TRANSPORTATION, please complete the rest of this survey.

2. What is the final destination of your trip today?

_____ City
 _____ State/Province _____ Country

3. What is the primary purpose of your trip? (Check ONE answer)

- ₀₁ Business related to the federal government (Including military)
- ₀₂ Business related to state or local government
- ₀₃ Business that is not related to government
- ₀₄ Vacation or holiday
- ₀₅ Personal or family affairs
- ₀₆ Student or school related
- ₉₅ Other purpose (Specify:_____)

B. ABOUT YOUR GROUND TRIP TO BWI MARSHALL AIRPORT:

1. Where did you start your ground trip to this airport (BWI)? (Check ONE answer)

- ₀₁ Private residence
- ₀₂ Hotel/Motel
- ₀₃ Short term rental (e.g., Airbnb, VRBO)
- ₀₄ My regular place of employment
- ₀₅ Another place of business
- ₉₅ Other (Specify:_____)

2. What is the address of the place you started your trip from?

 Street Number Street Name City Quadrant (e.g., SW, NE)

 City State Zip Code

 Hotel/Motel or Business Name

3. What time did you begin your trip to the airport today? (Enter time and circle AM or PM)

: AM PM

4. What time did you arrive at the airport today? (Enter time and circle AM or PM)

: AM PM

5. How many people who came to the airport with you are getting on the plane with you (including yourself)?

_____ Person(s) (Including yourself)

6. How did you travel to this airport today? (Check ONE primary mode of travel)

- ₀₁ Private Car
- ₀₂ Rented Car
- ₀₃ Taxi
- ₀₄ Ride-hailing (e.g., Uber, Lyft)
- ₀₅ Airport van/limo (e.g., SuperShuttle)
- ₀₆ Hotel/Motel courtesy bus
- ₀₈ Amtrak/MARC
- ₀₉ Light Rail
- ₁₀ Metrobus/MTA Bus/RTA Bus
- ₁₁ Walked from place of **origin** (see question B2)
- ₁₂ Biked from place of **origin** (see question B2)
- ₉₅ Other (Specify:_____)

→ If you walked or biked to the airport, please describe your trip route

7. What was your MAIN reason for choosing your mode of GROUND travel to this airport TODAY? (Check ONE answer)

- ₀₁ Cost
- ₀₂ Reliability
- ₀₃ Travel Time
- ₀₄ Convenience
- ₀₅ Comfort
- ₉₅ Other (Specify:_____)

8. If you arrived in a private or rented car, taxi, or ride-hailing vehicle (e.g., Uber, Lyft) did you carpool with someone else?

- ₀₁ Yes
- ₀₂ No

9. If you arrived in a private vehicle (excluding rental cars):

a. Were you dropped off at the terminal curbside?

- ₀₁ Yes
- ₀₂ No

b. Where was that vehicle parked (either directly or after dropping you off)?

- ₀₁ It was not parked
- ₀₂ Hourly Parking Garage
- ₀₃ Daily Garage
- ₀₄ Express Parking Lot
- ₀₅ Long Term A or B
- ₀₆ BWI Rail Station Garage
- ₀₇ Off-Airport Private Parking
- ₁₁ Valet Parking

C. ABOUT YOUR AIRPORT CHOICE

1. Rank the three most important reasons for choosing BWI Marshall Airport for your flight today. (Write 1, 2, or 3 in the appropriate spaces)

- _____ Closest airport
- _____ Easy road access
- _____ Easy access by Metrorail or public transit
- _____ Convenient van/limo or shuttle bus service
- _____ Good parking facilities
- _____ More convenient flight times
- _____ Less expensive airfare
- _____ Only airport with non-stop flights
- _____ Only airport that serves my destination
- _____ Frequent flyer specific airline
- _____ Other (Specify: _____)

2. Rank the region's airports in your order of preference.

(Write 1, 2, or 3 in the appropriate spaces)

- _____ BWI Marshall
- _____ Washington Dulles International
- _____ Reagan Washington National

D. ABOUT YOURSELF

1. What is the location of your current residence?

City/County	State	Zip Code
Country		

2. How many people live in your household?

_____ Person(s) (Write '1' if you live alone)

3. Check your age group:

- ₀₁ 18 or younger
- ₀₂ 19-24
- ₀₃ 25-34
- ₀₄ 35-49
- ₀₅ 50-64
- ₀₆ 65 or older

4. What was your household's total annual income?

- ₀₁ Less than \$25,000
- ₀₂ \$25,000-49,999
- ₀₃ \$50,000-99,999
- ₀₄ \$100,000-149,999
- ₀₅ \$150,000-199,999
- ₀₆ \$200,000 or more

5. If you were visiting, how many nights did you stay in the area?

_____ Night(s) (Write '0' if you are leaving the same day you arrived)

6. How much did you spend on airport concessions during your visit?

(Include expenses only within the airport terminal area such as food, souvenirs, spa visit, etc. Do not include expenses outside of the airport terminal area such as parking.)

- ₀₁ Less than \$25
- ₀₂ \$25-\$49
- ₀₃ \$50-\$99
- ₀₄ \$100 or more

E. PLEASE WRITE ANY COMMENTS YOU WOULD LIKE TO SHARE

Thanks for Your Help!



**2019
WASHINGTON – BALTIMORE
REGIONAL AIR PASSENGER
SURVEY**

**TO DETERMINE LOCAL AIRPORT NEEDS
BWI**

This survey concerns your trip today. Please complete this form, even if you have received a form on other days.

All answers are confidential. Personal identification is not required. Thank you for your cooperation.

You can take this survey online by visiting

<http://tinyurl.com/oop9u62>

or scan the QR code below.



ID number below is required to access online survey.

This survey is being conducted by:
Metropolitan Washington Council of Governments
Metropolitan Washington Airports Authority
Maryland Aviation Administration
in cooperation with the airlines
serving the region's airports.

ID NUMBER (PASSWORD)