

# COMMUTER CONNECTIONS PROGRAM OBJECTIVES

Encourage alternatives to SOV commuting

Reduce vehicle trips and miles traveled

Reduce traffic congestion and improve air quality



#### MARKETING ACTIVITIES

FY22 Second Half

Regional TDM Recovery Campaign Phase II

Bike To Work Day

**Employer Recognition Awards** 

**Employer Newsletter** 

Incentive Programs

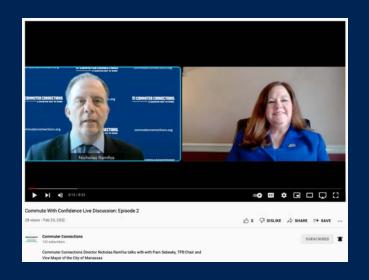
- incenTrip
- CarpoolNow App
- 'Pool Rewards





#### LIVE VIDEO

#### Commute With Confidence Discussion Series





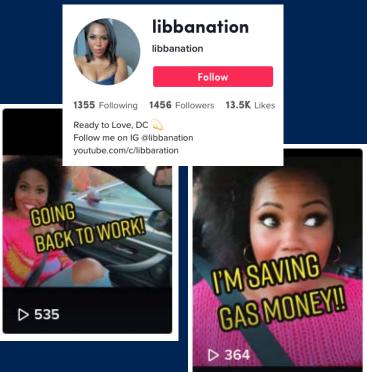
### SOCIAL MEDIA (GRH BALTIMORE)

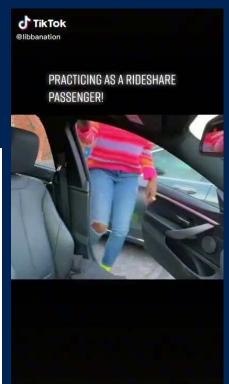


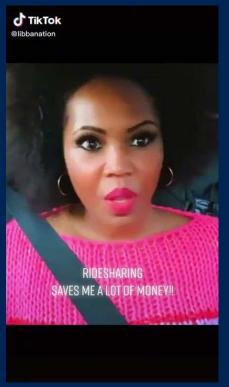


#### TIK TOK INFLUENCERS

## Regional TDM Recovery Campaign Phase II











#### **Employer Recognition Awards**

#### **STRATEGY & MEDIA**

 Recognize employers who deliver outstanding and measurable commuter benefits and/or telework programs

Allow for organizations who share brand values to align with Commuter Connections

Media Budget: \$7,500





#### **INVITATION & ENVELOPE**

#### **Employer Recognition Awards**



Metropolitan Washington Council of Governments 777 N. Capitol Street, NE, Suite 300 Washington, DC 20002-4290

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#### **TUESDAY, JUNE 28, 2022** THE NATIONAL PRESS CLUB

529 14th St. NW. Washington, DC 20045 Corner of 14th & F Sts. 13th Floor Ballroom

Metrorail to Metro Center, exit onto 13th St. 8:00 a.m. - 8:30 a.m. Check-in/Coffee Tea Reception

8:30 a,m, - 10:00 a,m, Breakfast and Ceremony

The Metropolitan Washington Council of Governments' National Capital Region Transportation Planning Board







HONORING EMPLOYERS WHO MADE A DIFFERENCE!

RSVP www.commuterconnections.org/rsvp by JUNE 15, 2022, For questions contact dfranklingmwcog.org, 202.962.3792.

We congratulate employers in the Washington metropolitan region that voluntarily initiated programs encouraging employees to use

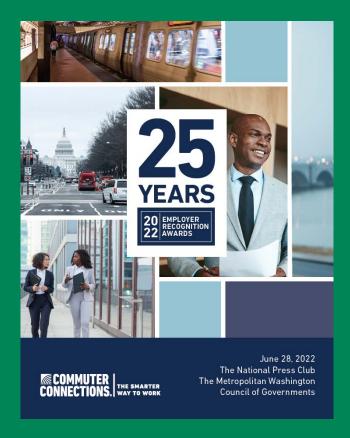
AWARDS are given in the categories of INCENTIVES, MARKETING & TELEWORK.



#### PROGRAM BOOKLET













#### **MEDIA & MARKETING COMPONENTS**



Traditional & Streaming Radio

Key Influencers

**Blog Articles** 

YouTube Video

Mobile & Banner Ads

Social Media

Earned Media

Website

**Email Blast** 



#### **OBJECTIVES & STRATEGY**

bike to work day

Budget: \$63,300

Event Date: Friday May 20, 2022

Encourage registration at biketoworkmetrodc.org

Build regional participation

Promote bicycling as a viable alternative commute mode

Engage employers and organizations

#### **MEDIA SPEND**

bike to work day

Broadcast Radio \$37,043.25

Streaming Radio \$8,000

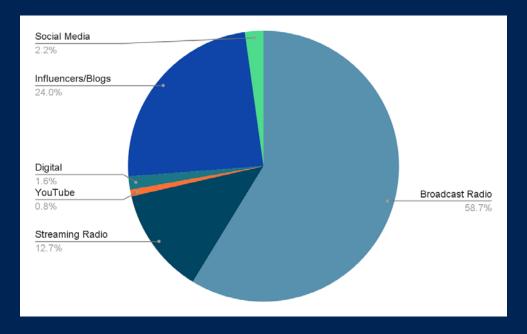
YouTube \$498

Digital \$1,000

Influencers/Blogs \$15,136

Social Media \$1,395

**Total** \$63,072.25





#### **EARNED MEDIA STRATEGY**



Social media toolkit for sponsors

Outreach and toolkit to minorities and women's organizations

Calendar listings

Earned media placements

Direct pitching local media outlets

Outreach to digital community influencers

Press releases



# RADIO STATIONS BROADCAST & STREAMING









pandora





#### RADIO ADS

:30 and :15 radio spots







:30 Radio English

:15 Radio English



### **PROCLAMATION**

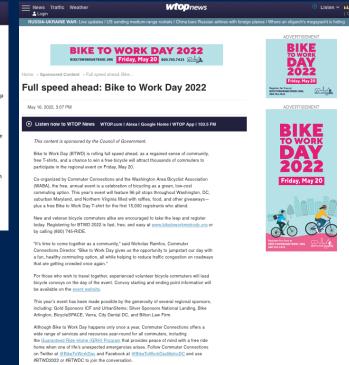




#### **BLOG ARTICLE**







### T-SHIRT







#### **DIGITAL BANNER ADS**



BIKE TO WORK DAY 2022

BIKETOWORKMETRODC.ORG Friday, May 20 800.745.7433

BIKE TO WORK DAY 2022

Friday, May 20

Register for free at BIKETOWORKMETRODC.ORG 800.745.7433





#### POPVILLE SKYSCRAPER AD







#### **WASHINGTONIAN PROBLEMS**



















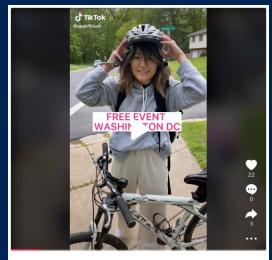


### YOUTUBE





#### **INFLUENCERS**



There's always so many things to do in Washington DC! May 20th is Bike to Work Day, so grab a friend and get your biking on in Washington DC, Maryland, and Virignial (ad) #washingtondc #maryland #virgnia #dnw #dctiktok #dmvtiktok #thingstodoind.

□ original sound - Washington DC



Follow





#### **INFLUENCERS**

#### Bike to Work Day is Friday, May 20, 2022!

Join us at nearly 100 <u>pit.stops</u> in DC, MD, and VA for this FREE event for a healthy way to start your day. The first 15,000 who register and attend at a pit stop by bike will receive a FREE T-shirt. Free giveaways, food, and beverages, while supplies last.

#### PICK YOUR PIT STOP HERE

Co-organized by Commuter Connections and the Washington Area Bicyclist Association (WABA), the free, annual event is a celebration of bicycling as a green, low-cost commuting option. This year's event will feature 96 pit stops throughout Washington, DC, suburban Maryland, and Northern Virginia filled with raffics, food, and offier giveaways—plus a free Bike to Work Day T-shirt for the first 15,000 registrants to after.

New and veteran bicycle commuters alike are encouraged to take the leap and register today. Registering for BTWD 2022 is fast, free, and easy at www.blekenoxemetrods.org or by calling (800) 754-RIDE. "It's time to come together as a community," said Nicholas Ramfos, Commuter Connections Director. "Bike to Work Day oftwo su the opportunity to jumpstat our day with a fun, healthy commuting option, all while reducing traffic congestion on roadways that are getting crowded once again." For those who wish to travel together, experienced volunteer bicycle commuters will lead bicycle convoys on the day of the event. Convoy starting point information will be available on the event website.

This year's event has been made possible by the generosity of several regional sponsors, including: Gold Sponsors ICF and UrbanStems, Silver Sponsors National Landing, Bike Arlington, BicycleSpace, Verra, City Dental DC, and Billion Law Firm.

Although Bike to Work Day happens only once a year, Commuter Connections offers a wide range of services and resources year-round for all commuters, including the Guaranteed Ride Home (GRH) Program that provides peace of mind with a free ride home when one of tile's unexpected emergencies arises.

Follow Commuter Connections on Twitter at @BikeToWorkDay and Facebook at @BikeToWorkDayMetroDC and use #BTWD2022 or #BTWDC to join the conversation.

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#### **SOCIAL MEDIA**





















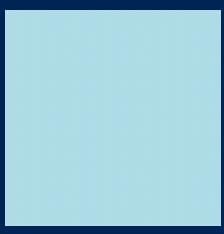


# SOCIAL MEDIA (continued)









#### **SOCIAL MEDIA COVERAGE**









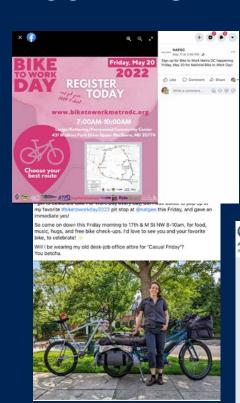




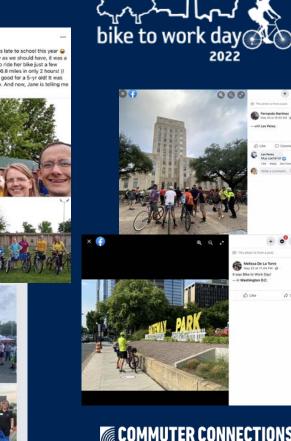
#### SOCIAL MEDIA COVERAGE







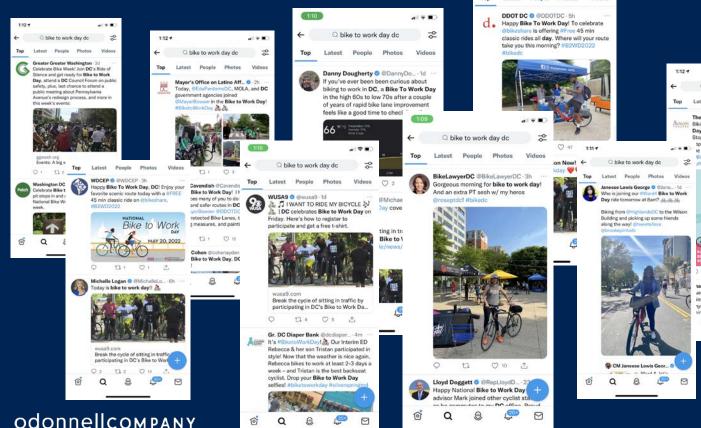






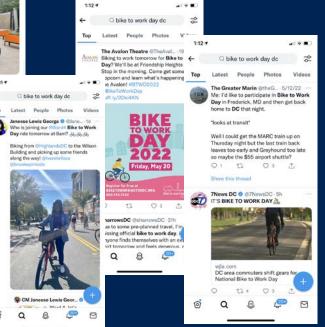


#### **SOCIAL MEDIA COVERAGE**



a bike to work day do







#### **EARNED MEDIA COVERAGE**



















Break the cycle of sitting in traffic by participating in DC's Bike to

The first 15,000 people to register for the annual Bike to Work Day can pickup a free pink t-shirt at one of 100 pit stops in DC. Maryland or

Work Day 🚴





#### **OBJECTIVES & STRATEGY**

- Report on relevant TDM news
- Promote Commuter Connections services and special events
- Reach
  - **Employer Transportation Coordinators**
  - Committee members
  - Other TDM stakeholders
  - Federal ETCs (w/insert)



### SPRING NEWSLETTER & FEDERAL ETC INSERT



#### RISING GAS PRICES REACH TIPPING POINT



Employees who drive alone to work, particularly those on the lower spectrum of the income scale, such as recent college graduates or those working in lower-skilled positions, are at a tipping point with higher than ever

In a February 2022 survey by AAA, 59 percent of respondents planned to make changes to their driving habits or lifestyle once the cost of gasoline rose above \$4 a gallon. At the end of March 2022, gas prices in the District of Columbia averaged \$4.37 a gallon, up from around \$2 at the beginning of the pandemic, just two years prior.

Driving alone has always been costly and that's truer than ever now. Other costs associated with commuting alone by car besides filling the tank include vehicle wear and tear, mileage depreciation, plus possible tolls, and parking costs. Auto repairs are another matter altogether. In addition to the aforementioned costs is the cost of wasted time sitting in traffic. Fortune magazine reports the average cost of opportunity loss (in time) during the commute is \$500 monthly.

Of those in the AAA survey who said they would make driving habit changes in response to higher gas prices, a majority (80 percent) said they would opt to drive less. with significant differences among age groups. Drivers between 18 and 34 years old were nearly three times as likely as those 35 and older to consider carpooling. A total of 29 percent of those 18 to 34 years old would consider carpooling compared to 11 percent of those 35 and older.

The AAA survey of 1,051 drivers was conducted using a probability-based panel designed to be representative of the overall U.S. household population. The panel provides sample coverage of approximately 97 percent of the population. The margin of error for the study is 3 percent at the 95 percent confidence level.

Employers can help employees make changes to their driving habits and lessen the number of cars coming to the worksite through the free assistance of a Commuter Connections Employer Services Representative.

Your Employer Representative will design a commuter plan for your company based the number of employees, parking availability, transit availability, and location. Depending on your company size, your commuter program might include email and intranet content, and/or an onsite commuter event that includes transit operators and carpool and vanpool experts. The events. including pre-event promotion, commuter information materials and giveaways (as available), are always free.

For more information on the AAA survey, visit https://newsroom.aaa.com. To find your Commuter Connections Employer Services Representatives, visit www.commuterconnections.org/employers and look for "Jurisdictional Employer Services Representatives." Or fill out an Employer Request Form, look for "Request Services"

## FEDERAL ETC UPDATES





During the pandemic, federal agencies found that tasks such as hiring, conducting security checks, and mail delivery came with challenges in the new remote work environment. Agencies also faced IT equipment shortages, lack of training, and limited network capacity. Some employees felt less engaged and found it difficult to maintain a healthy work/life balance while they worked and lived in the same place. About half of the federal workforce continued to report to the work site during COVID-19.

By redesigning business processes, increasing IT bandwidth and with more flexible core work hours. federal employees adapted and were able to, according to the U.S. Government Accountability Office (GAO), "continue their missions, maintain operations, and serve the public." Remote working, worked, But for an increasing number of federal employees, the end to the pandemic means an end to full time telework.

The Biden Administration plans to bring the "vast majority" of federal workers back and set an example for the country's labor force. The White House told private employers that COVID-19 no longer needs to dictate how we work. Agencies and their Federal ETC's are completing re-integration plans and working out hybrid schedules for employees whose job responsibilities allow them to continue working remotely a few days a week. Federal agencies are looking at workplace changes to allow more teleworking compared to pre-pandemic levels and are considering reducing some facilities and infrastructure.

The President's Management Council (PMC) Working Group on Reentry and the Future of Work, an interagency group working with federal agencies on post-reentry personnel policies and work environment, has provided agencies with guidance on re-entry and on future work. Some of the outcomes outlined by the Working Group include:

- A collaborative and flexible workplace environment that embraces the wellbeing of its employees.
- Consistency across agencies, while providing agencies and suborganizations sufficient flexibility on workforce and workplace decisions.
- Reinforcement of the federal workforce and the government's role as a modern employer.
- Attraction and retention of talent.
- Enhanced engagement of federal



#### COMMUTER CONNECTIONS.



#### Rising Gas Prices Reach Tipping Point

Employees who drive alone to work, particularly those on the lower spectrum of the income scale, such as recent college graduates or those working in lower-skilled positions, are at a tipping point with higher than ever prices at the pump.

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#### Free Parking Encourages Driving Alone to the Job

Employers that make it free or inexpensive for drive alone commuters to park are indirectly encouraging traffic congestion. Offering no or low cost parking for carpools and vanpools is bound to get more employees to share the ride and reduce parking demand.

#### Transit Looks to Bring Passengers Back

The transit industry faced low ridership on buses and rail cars throughout the pandemic. To boost ridership in a post-pandemic environment, some transit agencies are offering creative strategies to bring back riders.

#### 100 Year-Old Streetcar Garage To House Future EV Metrobuses

Metro will renovate an old streetcar storage garage on 14th Street NW, which dates back to 1906, into a modern-day facility to recharge and maintain 150 electric buses. It's part of Metro's goal of a 100 percent zero-emission bus fleet by 2045.

#### 495 NEXT - Northern Extension Express Lanes

On I-495, Express Lanes are being extended about 3 miles from the end of the existing I-495 Express Lanes to the George Washington Memorial Parkway interchange, near the American Legion Bridge.

#### **U-Pass Gives Students Access to Transit**

Metro has a solution for students on a tight budget and needing to get from point A to point B without a car. U-Pass provides college and university students with a special pass, at a nominal fee, which gives unlimited rail and bus rides during the semester.

#### Loudoun County Employers Get Smarter

Loudoun County is offering SmartBenefits® Plu\$50, an incentive program for employers in Loudoun County, which provides a \$50 financial incentive for employees to try transit or vanpools for the first time.

#### READ FULL NEWSLETTER

#### COMMUTERCONNECTIONS.ORG

Web Version | Feedback | Unsubscribe Metropolitan Washington Council of Governments 777 North Capitol Street NE, Suite 300, Washington, DC 20002



# MORE LOOT FOR YOUR COMMUTE

**INCENTRIP** 



### **OBJECTIVES & STRATEGY**

#### Budgets:

- \$40,000 (incenTrip App)
- \$48,000 (incenTrip MDOT)
- \$20,000 (incenTrip ATCMTD)

Primary focus is to encourage commuters to download and use the app



## MEDIA SPEND

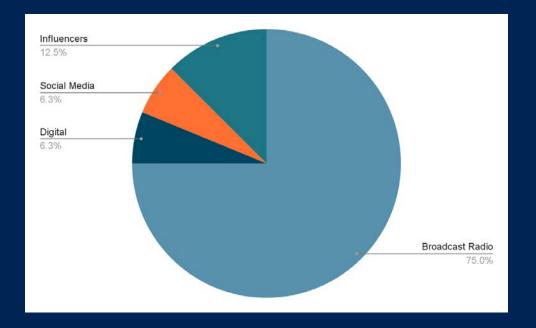
Broadcast Radio \$29,957

Digital \$2,500

Social Media \$2,500

Influencers \$5,000

**Total** \$39,957





incenTrip ATCMTD

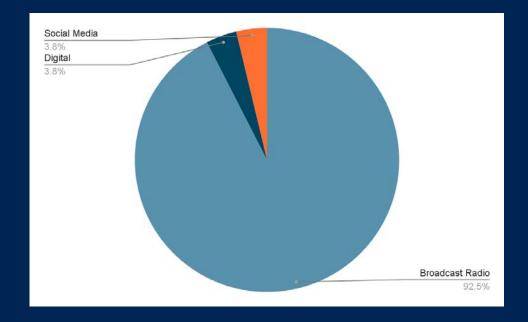
## MEDIA SPEND

Broadcast Radio w/Digital \$18,463

Digital \$750

Social Media \$750

**Total** \$19,963



## **RADIO STATIONS**





## RADIO STATIONS









#### incenTrip ATCMTD

## RADIO COVERAGE MAPS

#### **WPOC**



#### WRVA



#### WKIK & WSMD







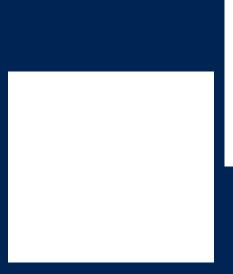


:30 Radio English

:15 Radio English

## **SOCIAL MEDIA**







## DIGITAL TAKEOVER AD

### MORE LOOT FOR YOUR COMMUTE!

Getting cash for your clean trips is as easy as 1-2-3

- Download the FREE incenTrip app
- 2 Log your clean commute
- Redeem points for cash up to \$600/yr!

800.745.RIDE | CommuterConnections.org

Some restrictions apply



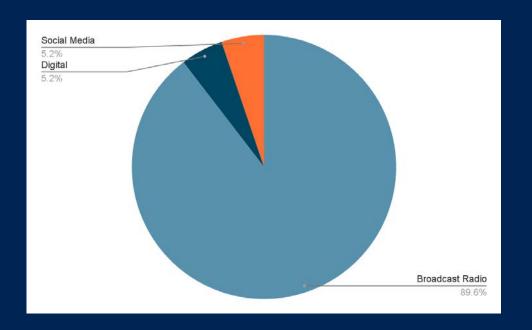
## MEDIA SPEND

Broadcast Radio w/Digital \$42,946

Digital \$2,500

Social Media \$2,500

**Total** \$47,946





## **RADIO STATIONS**











## RADIO COVERAGE MAPS

#### **WBQB**



#### **WFMD**



#### WFRE



#### WAFY and WWEG











:30 Radio English

:15 Radio English

## DIGITAL TAKEOVER AD

# MORE LOOT FOR YOUR COMMUTE IN MARYLAND!

Getting cash for your clean trips is as easy as 1-2-3

- Download the FREE incenTrip app
- 2 Log your clean commute
- Redeem points for cash up to \$600/yr!







#### **OBJECTIVES & STRATEGY**

- Budget: \$15,000
  - Primary focus is to promote and encourage on-demand or "dynamic ridesharing" through the CarpoolNow Mobile app, especially in areas that are hotspots for carpool pickup and drop-off points; the app has access to over 400 Park and Ride lots.
  - Raise awareness about the CarpoolNow Mobile App Promote and encourage use of the App

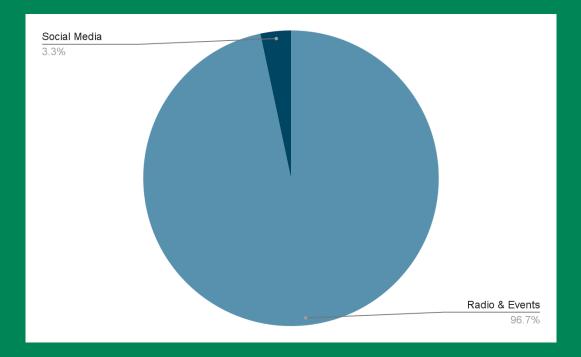


## MEDIA SPEND

Radio & Events \$14,493

Social Media \$500

**Total** \$14,993





## **IHEART RADIO STATIONS & TWO EVENTS**



















:30 Radio English

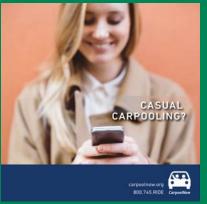
:15 Radio English

## **SOCIAL MEDIA**











## BEEP, BEEP, CHA-CHING



**'POOL REWARDS** 



#### **OBJECTIVES & STRATEGY**

Budget: \$16,000
 Raise awareness about the 'Pool Rewards program
 Raise awareness about the added I-66 incentive
 Get commuters to register for and complete program



## **MEDIA SPEND**

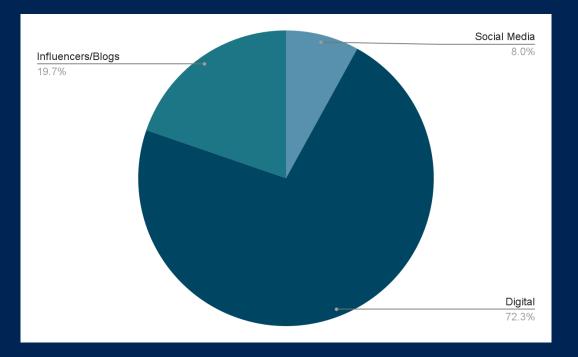
Social Media \$1,275

**Digital** \$11,500

PSA \$0

Influencers/Blogs \$3,139

**Total** \$15,914









:15 Radio English



## **SOCIAL MEDIA**









## **GET PAID TO 'POOL**



GET PAID TO 'POOL
earn cash to carpool or vanpool
'POOL REW#RD\$
commuterconnections.org | 800.745.7433

**GET PAID TO 'POOL** 







