

**ADDENDUM 1**  
**Customer Relationship Management Database**  
Posted: November 4, 2021

**Questions/Answers:**

1. **Whether companies from Outside USA can apply for this? (like from India or Canada)**

**Yes, companies outside the USA can apply.**

2. **Whether we need to come over there for meetings?**

**Yes, there may be in-person and virtual meetings.**

3. **Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada)**

**Work may be created outside the USA but on-site training and troubleshooting (Wash, DC region) may be needed.**

4. **Can we submit the proposals via email?**

**No. Proposals must be submitted via lockbox instructions included in the RFP.**